

Family-Centered Care Survey Results

In 2008, the Intermountain Regional EMS for Children Coordinating Council, Inc. (IRECC) deployed a survey to training officers/education coordinators for every EMS agency in the 9 IRECC states.



The response rate for the survey was 22% (n=248 agencies responded)

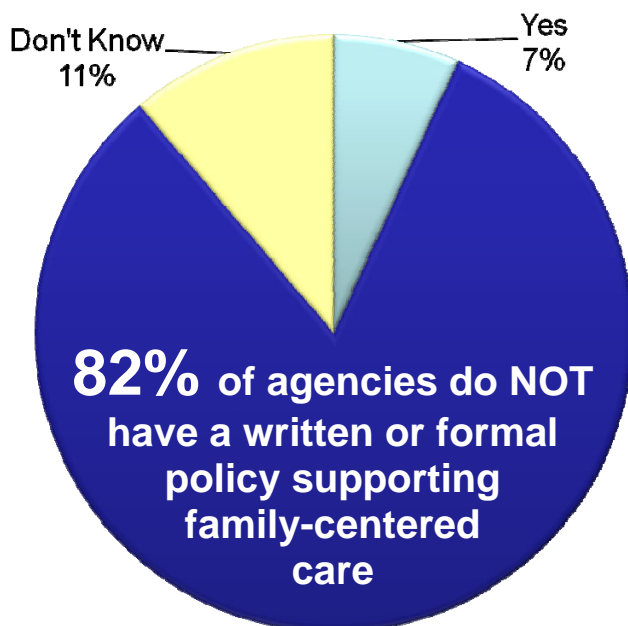
The goal of family-centered care is to achieve the best possible outcome for children, and all other patients, through *mutually beneficial* collaboration of health care professionals and family members.



Family-centered care core concepts:

- ◆ Dignity & Respect
- ◆ Collaboration
- ◆ Information Sharing
- ◆ Participation

97% of EMS agencies believe that barriers exist to providing family-centered care!



Top 3 barriers were identified as:

- Lack of Training (26%, n=111 EMS agencies)
- EMS Providers feel unskilled in communicating with pediatric patients (21%, n=93 EMS agencies)
- EMS Providers don't know what Family-centered care is (19%, n=84 EMS agencies)

IRECC's PLAN TO ADDRESS FINDINGS

- ✓ Develop a family-centered care policy template for EMS agencies to use.
- ✓ Develop and disseminate a *Train the Trainer* module on how to provide family-centered care in the pre-hospital setting.